

Learn Kestrel Dispatch in a day

Six short lessons, 85 minutes in total, built for the planning teams in Venlo and Duisburg. Do them in order on the training environment (train.dispatch.kestrel-freight.example), which resets every night. Nothing you do there reaches a real driver.

YOUR PROGRESS

2 OF 6 DONE • 25 / 85 MIN

1 Board

2 Load

3 Assign

4 Track

5 Assistant

6 Close

1Find your way around10 min

You will be able to: read the three columns, switch depot, and find any load by number.

- 1
- Open **Board**. Left to right: **Unplanned, Planned, On the road**. A card is one load.
- 2
- Top left, switch depot with **1** Venlo or **2** Duisburg. Colours stay the same; counts change.
- 3
- Press **/** and type a load number, a shipper name or a plate. Enter opens it.

VENLO	DUISBURG	/ search KF-0412...
UNPLANNED • 12	PLANNED • 48	ON THE ROAD • 61
KF-0412318	KF-0412290	KF-0412117
KF-0412321	KF-0412301	KF-0412140
KF-0412325		KF-0412162
		KF-0412188

2Create a load15 min

You will be able to: enter a complete load in under 90 seconds and know which fields are required.

- 1
- Press **N**. Type three letters of the shipper; pick from the list (contacts fill in).
- 2
- Add pickup and delivery: site, date, time window. Windows are required; weight and pallets too.
- 3
- % S** saves. The card appears in **Unplanned** with a number like KF-0412330.

New Loaddraft • %S

SHIPPER *
Rotterdam food wholesaler • acct 1189

PICKUP *
Rotterdam • Tue 08:00-10:00

DELIVERY *
Köln • Tue 14:00-16:00

WEIGHT KG *
18,400

PALLETS *
33

ADR
none

Create Load

3Assign drivers and trucks20 min

You will be able to: assign and re-assign a load, and read the two conflict colours before you confirm.

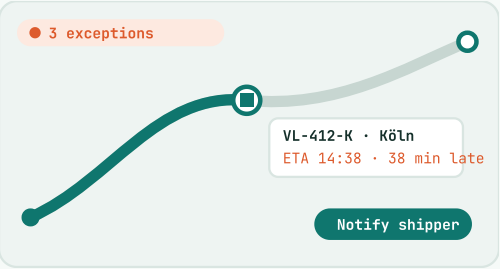
- 1
- Drag a card from **Unplanned** onto a driver row. The row shows the truck and remaining driving time.
- 2
- Red stripe** = driving-time conflict. **Amber** = ADR or licence class missing. Both block confirm.
- 3
- Stuck? Press **A** for three suggestions ranked by empty km. **% Enter** confirms and sends it to the driver app.

DRIVER	TRUCK	TUE 11 NOV	LEFT
Jeroen • V	VL-412-K	KF-0412290	3h10
Katrin • D	DU-KF 118	+1h40 over	0h00
Samir • V	VL-290-P	ADR missing	6h25
Lotte • V	VL-301-T	drop here	8h30

4Track loads and handle exceptions15 min

You will be able to: read a live ETA, work the exception list, and tell a shipper before they ask.

- 1
- L** opens the live map. Each truck shows its next stop and ETA from traffic, not from the plan.
- 2
- E** opens exceptions, worst first: late > 30 min, no signal > 20 min, rejected by driver.
- 3
- On a late load, **Notify shipper** drafts an email with the new ETA. Over 45 min late, re-plan the next stop.



5Work with the AI assistant15 min

You will be able to: get tomorrow's draft plan, check its reasons, and answer a shipper email in two minutes.

- 1
- T** opens **Tomorrow**. Click **Draft plan**; each row shows a reason ("same lane as Monday", "ADR ok").
- 2
- Accept or reject row by row. Rejected rows go back to Unplanned; the assistant never assigns on its own.
- 3
- In **Inbox**, press **R**: it drafts a reply with the live ETA. You read it, edit it, and you send it.

Rule of the house: the assistant drafts, a person signs. If a draft looks wrong, press **?** then "Report" so Techsy sees it.

Tomorrow • draft plan	Draft plan •
LOAD	DRIVER
KF-0412318	Jeroen
KF-0412321	Samir
KF-0412325	Lotte
KF-0412330	Katrin
REASON	
same lane as Mon	✓ x
ADR ok • 2h slack	✓ x
closest, 9 empty km	✓ x
return leg to Duisburg	✓ x

6Close the day10 min

You will be able to: chase missing proofs of delivery and hand a clean day over to invoicing.

- 1
- Open **End of day**. Loads without a POD are listed by driver; **Nudge** pings the driver app.
- 2
- Open any POD to see the photo, signature and timestamp. Flag damage with **D**; it stops invoicing for that load.
- 3
- Hand over** locks the day and sends the file to accounting (CSV + API). Reopen needs a team lead.

End of day • Tue 11 Nov	61 loads • 58 POD
KF-0412117 • Jeroen	✓ photo • signed 11:42
KF-0412140 • Samir	no POD • nudged 16:05
KF-0412162 • Lotte	damage flagged • hold
Nudge 3 drivers	Hand over the

Quick check4 QUESTIONS • ANSWERS MARKED

1. A red stripe on a driver row means
- ADR certificate missing

☒ Driving-time conflict

Truck is in the workshop
2. Who sends the reply the assistant drafted?
- The assistant, automatically

☒ You, after reading and editing it

The team lead, next morning
3. The shortcut for a new load is
- N**

% S

A

L
4. Loads without a POD are listed in
- End of day

Exceptions

Cheat sheetKEYBOARD SHORTCUTS

Search anything	/	Command palette	% K
New load	N	Save	% S
Suggest driver	A	Confirm assignment	% Enter
Live map	L	Exceptions	E

⌘

K

then "load"

L

The shipper portal

End of day view, by driver

Switch depot

1

2

Flag damage on a POD

D

Show all shortcuts

?

Close panel

Esc

REFERENCE • THE SAME KIND OF VIEWS IN OTHER TECHSY PRODUCTS

Trainees ask what the board and the live map look like on a real screen. These two come from other Techsy logistics projects.

LANEBOARD

AI DISPATCHER

Load board

Loads

Trucks

Matches

Messages

Analytics

Reports

Documents

Alerts

Settings

Alex Duncan

Dispatcher

LOAD BOARD

AI matches the right trucks to every load.

COVERED28

NEGOTIATING9

OPEN3

AVG TIME TO COVER11 min

MARGIN14.2%

AVAILABLE LOADS

LANE	EQUIPMENT	WEIGHT	PICKUP	RATE	AGE	STATUS
Dallas, TX to Atlanta, GA 1,415 mi	53 ft Dry Van	42,000 lb	Jun 4, 2026 14:00	\$2.35 /mi \$3,320	45m	OPEN
Chicago, IL to Nashville, TN 460 mi	53 ft Dry Van	40,000 lb	Jun 4, 2026 09:00	\$2.25 /mi \$1,035	1h 12m	NEGOTIATING
Houston, TX to Charlotte, NC 1,085 mi	53 ft Dry Van	42,000 lb	Jun 5, 2026 08:00	\$2.40 /mi \$2,611	2h 5m	OPEN
Los Angeles, CA to Phoenix, AZ 372 mi	53 ft Dry Van	38,000 lb	Jun 4, 2026 16:00	\$2.10 /mi \$793	2h 20m	OPEN
Minneapolis, MN to Kansas City, MO 396 mi	53 ft Dry Van	40,000 lb	Jun 5, 2026 07:00	\$2.20 /mi \$871	3h 15m	NEGOTIATING
Seattle, WA to Salt Lake City, UT 689 mi	53 ft Dry Van	40,000 lb	Jun 5, 2026 10:00	\$2.30 /mi \$1,585	4h 2m	OPEN
Miami, FL to Tampa, FL 278 mi	53 ft Dry Van	36,000 lb	Jun 4, 2026 12:00	\$2.00 /mi \$556	5h 8m	OPEN
Denver, CO to Oklahoma City, OK 632 mi	53 ft Dry Van	41,000 lb	Jun 5, 2026 15:00	\$2.15 /mi \$1,358	6h 30m	OPEN

TOP MATCHES

Summit Hauling LLC

12 mi away
12 runs on this lane

TARGET\$2.35 /mi

OFFER\$2.48 /mi

Pinnacle Logistics

32 mi away
9 runs on this lane

TARGET\$2.35 /mi

OFFER\$2.46 /mi

Inverridge Transport

45 mi away
7 runs on this lane

TARGET\$2.35 /mi

OFFER\$2.45 /mi

LANE COVERAGE MAP

PORTLINE

Overview

Shipments

Containers

Fleet

Warehouses

Messages

Team

Avery Morgan

Control Tower

Overview

Today This week This month

Fleet

18 Trucks

42 Containers

6 Vessels

11 Drones

Throughput

Shipments: 1,284

In transit: 96

Delivered: 1,171

Delayed: 17

Recent Shipments

ID	Customer	Route	Weight	Status
#MS-20417	Harbor Retail Ltd.	Shanghai, CN → Los Angeles, US	22,480 kg	In transit
#MS-20416	Summit Distributors	Busan, KR → Long Beach, US	18,760 kg	In transit
#MS-20415	Northfield Components	Rotterdam, NL → New York, US	12,540 kg	Delivered
#MS-20414	Bluepeak Industries	Hamburg, DE → Houston, US	28,910 kg	Delayed
#MS-20413	Coastal Goods Co.	Singapore, SG → Oakland, US	16,220 kg	Delivered

Laneboard • load board (compare lesson 1). Example screen from a Techsy project, not Kestrel Freight’s product.

Portline • control tower and live map (compare lesson 4). Example screen from a Techsy project, not Kestrel Freight’s product.